

## Chief Executive Officer's Message

First of all, I and WSSP management extend heartiest congratulation to you for Eidul Fitr with the hope you would have spent good days during Eidul Fitr.

To add to your joys, WSSP had deployed more than 2500 staff to cater and provide municipal services during Eidul Fitr, staff remained on duty day & night and performed well to maintain a clean environment. I also pay tribute to WSSP staff for their dedication and performing well on Eidul Fitr. Meanwhile, Water and Sanitation Services Peshawar has observed World Water

Day with the commitment to manage water resources by adopting best practices at administrative, operational, distribution and conservation levels. We are disseminating awareness messages through outreach team, religious scholars, prayer leaders and other influentials to save water for coming generations. It is generally observed everywhere in the city that water is wasted and not properly used and preserved, time has come to change habits and behavior towards water and its resources for prosperous future of the people of Peshawar. With increasing population and climate challenges, it is crucial for all of us to adopt water-saving habits. Water is a priceless gift of nature, and its responsible use is essential for our survival and future generations. At Water

and Sanitation Services Peshawar our mission is clear: to preserve water, stop wastage, and control excessive usage to ensure a sustainable supply for all. Despite its importance, water is often wasted due to negligence, leaks, and inefficient usage. It is our collective duty to change this. Simple actions such as turning off taps when not in use, fixing leaks immediately, and using water-efficient methods in homes and businesses can create a lasting impact. We are committed to improving water supply efficiency, but true conservation starts with you. Let's work together to protect our water resources by using them wisely. Every drop saved today is an investment in our future. Join us in this mission—preserve, prevent, and protect!

Yasir Ali Khan (PMS)

## EIDUL FITR: WSSP CLEANLINESS OPERATIONS RECIEVE APPRECIATION



Water and Sanitation Services Peshawar (WSSP) successfully completed three-day Eidul Fitr operations and received well appreciation from political, government, public circles, and elected representatives, 47 NC's Chairmen and 33 influential praised the WSSP staff and the management's efforts for ensuring cleanliness during Eid. General Manager Muhammad Ijaz, zonal managers, and management staff were also present in the field and continuously monitored the

operations. CEO Yasir Ali Khan and officers from district administration visited different operational sites and monitored the operations. They encouraged the staff for their dedication and hard work. On Eid day, early in the morning, cleanliness was carried out around mosques and Eidgah. The staff worked untiringly and over the three day 1411 tons of waste was collected from the city. Out of which 941 tons was disposed at Shamshato. All major collection points were

cleared and lime was applied for disinfection. Water supply staff also remained on duty to ensure a continuous water supply, and drain clearance operations also continued. Over 2,500 workers participated in cleanliness operations. About 400 small and large vehicles were used to collect and transport waste from streets to collection points, then to transfer stations, and finally to the dumping site. Special teams monitored the operation across all five zones.



### WSSP Eid Operations commended

Local government representatives commended the Eid cleaning operation, stating that timely cleanliness was ensured, and the staff's hard work made Eid enjoyable for citizens.



### Operations clean-up a day before Eid

A day before Eid, a city-wide clean-up operation was conducted, during which all areas and collection points were cleared, and lime was applied. Staff remained on duty despite Sunday and 455 tons of waste was collected.



### SOLID WASTE TONNAGE

Eidul Fitr	1st Day	2nd Day	3rd Day
	441	496	474

Complaints  
Received: 30



## CHAIRMAN OPF VISITS WSSP



Chairman Board of Governors Overseas Pakistanis Foundation (OPF), Syed Qamar Raza Shah, visited Water and Sanitation Services Peshawar and met with CEO Yasir Ali Khan and discussed various matters. They agreed that both organizations

would exchange experiences for public service and welfare, explore possibilities for cooperation at Peshawar level, share information on municipal services and international best practices in the sector, and use their respective platforms to spread messages related to public service. Yasir Ali Khan briefed the guests on WSSP's mandate, administrative structure, achievements, and initiatives taken to dispose of and utilize waste using modern scientific methods. Syed Qamar Raza Shah appreciated WSSP's efforts, and informed about OPF's services and initiatives for the welfare of overseas Pakistanis.



## CEO APPRECIATES STAFF FOR TIRELESS EFFORTS

Chief Executive Officer Yasir Ali Khan appreciated the efforts of the staff and emphasized that teamwork played a key role in keeping the city clean on Eid. "I sincerely appreciate staff for hard work and dedication during the Eid operation. Staff remained committed to keeping Peshawar clean and ensuring a steady water supply for all our consumers", he remarked.



## March at a Glance

Water Production	48.39 (MGPD)
Water Quality Tests	100
Solid Waste Collected	16,103 tons
Road Sweeping	4,990 KM
De-Siltation of Manholes	2,712
De-Siltation of Drains	348 KM
Sewer System Unblocking	512
Complaints Redressal Rate	86.88%
PCP Complaints Redressal Rate	64.58%
PCP Satisfaction Level	60.50%

## Mid-career Management Course Participants visit WSSP



Officers of the Provincial part of their training, briefed the officers on Management Service General Manager WSSP's mandate, undergoing training in the Operations Muhammad operations, and various Mid-Career Management Ijaz and Manager other matters. Course visited WSSP as Planning Behram Khan



## Shirkatgah Team meets CEO WSSP

A team of Shirkatgah, led officials were also present campaign and its active by Professor Dr. Sarfaraz assured CEO of appreciated team's Executive Officer WSSP Shirkatgah's support in enthusiasm and assured Yasir Ali Khan. Other public awareness mutual cooperation.



## Review Meeting on Revenue & Recovery

A meeting was held under the chairmanship of CEO Yasir Ali Khan, attended by revenue and recovery officials and staff. The meeting focused on timely recovery from registered consumers and expansion of revenue base. The staff highlighted challenges they were facing. Yasir Ali Khan instructed that the recovery campaign be accelerated.

## MEETING ON WASTE UTILIZATION

A meeting, chaired by CEO Yasir Ali Khan, was held to review proposals on utilizing waste effectively. The meeting examined the potential of waste and various possible measures to benefit from it. Attendees included GM Operations Muhammad Ijaz, GM Planning Syed Zameer-ul-Hassan, GM Projects Dr. Mehboob Alam, CFO Haider Ali, and Chief Internal Audit Mian Asif Ali Shah.



## Cash Assistance for 200 Workers

TARS Foundation distributed cash assistance among 200 sanitation workers of WSSP. General Manager Muhammad Ijaz, Zonal Manager Zone A Basit Khattak and TARS foundation representatives distributed the assistance. The assistance aimed to support and encourage WSSP workers, who are playing a leading role to keep the city and environment clean. The assistance helped the workers in celebrating a joyful Eidul Fitr. TARS Foundation, a registered charity organization, has been involved in various social welfare initiatives, including supporting the elderly, poor patients, and orphan families.